

RETURN FORM - US

YOUR CONTACT DETAILS:

LAST NAME / FIRST NAME : _____
 EMAIL ADDRESS : _____ PHONE : _____
 ADDRESS: _____

YOUR JEWELRY:

DATE OF PURCHASE: _____
 TYPE OF JEWELRY: _____
 MATERIAL: _____
 WORD: : _____
 REASON FOR RETURN: _____

REPAIR

SIZE EXCHANGE

We are sorry to hear your jewellery has been deteriorated.

My jewelry is:

- UNDER WARRANTY. (6 months following the date of purchase)
 - OUT OF WARRANTY. To get your jewelry back to pristine conditions, please send it along with a payable check to Atelier Paulin :
 - To reshape your jewellery : free
 - To replace your cord : 35 \$
 - To consolidate your jewellery :
 - 1 to 5 letters : 35 \$
 - 6 to 10 letters : 45 \$
 - To remake your jewelry : 50 % of the former's jewellery price
- NB : broken jewellery must be remade.

The size of your bracelet is not fitting:

- Customized jewelry: We do not exchange customized creations. However, we can create a small loop to reduce the size, or add a setting ring to increase its size.
- Collection or Series jewelry: We can exchange your jewelry if it has not been worn, within a time frame of 3 weeks following the date of purchase

RETURN PROCEDURE:

Please send us the jewelry in its original box along with this form, preferably via certified mail, to the following address:

**ATELIER PAULIN
 23 8th Avenue
 New York 10014**

We will return your jewelry within three weeks.
 Please make sure you are taking all the necessary precautions when sending your jewelry, as we can only be held responsible for the jewelry we receive.